



D1 FORTIFICATION

ISO : 9001 : 2015



PROTECTION
OUR
PASSION



D1 Fortification Pvt. Ltd.
— An ISO 9001 : 2015 Certified Company —

Quality Policy

We shall aim to provide the highest possible level of protection to our clients through a policy of active deterrence, constant vigilance and absolute professionalism within applicable statutory and regulatory requirements. These ends shall be achieved through focus on client satisfaction continual improvement and by satisfying applicable requirements

The service we extend to our clients can be best summed up by the watchwords **Check – Recheck – Countercheck**

Prem Menon
Executive Director & CEO

CHECK.RE-CHECK.COUNTER-CHECK.



D1 Fortification Private Limited has a guarding strength of over 3000 personnel, and has operations across the country. It provides security services to a large number of leading national and multinational companies. D1 brand is known for its processes and procedures and has become the most respected service provider. D1 Fortification has achieved such growth through commitment to the client, flexible management and excellent operation of its security services. Commenced operations in 2005 with its corporate office located at Bangalore. The company now has operations across the country servicing leading National and Multinational companies. D1 follows rigorous procedures to ensure its core services and specialized services are of the best quality. Also, it has been certified under ISO 9001-2015. It offers comprehensive advice on every aspect of corporate security operations, commercial risk management, and personal security.

D1's Presence - Kerala, Tamil Nadu & Karnataka

How D1 Differs From The Others

At D1, our guard force are selected & trained as per the specific requirement of each client. All our guards' background are verified through an external agency. Special training is provided to all our guard-force in Fire Safety & First Aid. Our guards are monitored through our Command Center operating 24X7, supported by regular on-site visits and Multiple Random Night Checks by our Operations Officers & Managers. Our Company Motto of Check - RE-check and Counter Check is supported technically by PAZO a mobile based App for better monitoring of our operations. We have an exclusive Audit Team which conducts monthly audits of our operations on-site. These are the cornerstones on which trust and respect are built, and that's the basis on which D1 continuously evolves it's vision to meet not only immediate and local needs, but also the global demands of the future in a world of increasing connectivity and convergence.



INTRO VIDEO

www.d1fortification.com



An ISO 9001 : 2015 Certified Company



CHECK . RE - CHECK . COUNTER - CHECK .



Mr. Prem Menon, Executive Director & CEO



Mr. Prem Menon has experience in the Security and Executive Protection field for over three and a half decades. After being a part of the Senior Management in very reputed security organizations, namely :-

- Group4,
- Premier Shield,
- Securitas,
- Tops Group,
- Guardwell etc.

He also has the privilege of having trained personnel for VVIP security in the early 80's. Mr.Prem Menon has performed number of important assignments of executive protection for VVIPs for various MNCs. He had conducted a number of training workshops on safety & skill development, defensive tactics, etc. for National Academy for Narcotics, Excise and Customs- New Delhi. He holds a VII Dan Black Belt in Tao of Jeet Kune Do and a II Dan Black Belt in Sanku-kai Karate and has won the National championship in Taekwondo twice in 1985 & 1986.





OUR CORE SERVICES

GUARDING SERVICE

We provide quality trained guarding personnel of all ranks to suit your varied range of security requirements. We have built a solid reputation based on our impeccable quality and appreciated by our esteemed clients.

Types of client we are associated with are Corporations, IPC, IT, ITES, Residential complexes, Commercial establishments, Educational Institutes, Warehouses, Construction sites, Private homes and Recreational clubs.

SECURITY ESCORT SERVICE

We pride ourselves in offering high standards of safety and security to your employees till they reach their destination. We offer trained passenger escorts to pick up and drop employees 24/7 from and to their residences. Our escorts are trained in protection techniques, inside and outside the vehicle to ensure the safety of women employees traveling.



NEWSLETTER



CHECK.RE-CHECK.COUNTER-CHECK.



EXECUTIVE PROTECTION

We provide highly experienced and professionally trained Close Protection Officers, un-armed Protection Personnel to protect VIP clients and high net-worth clients. We conduct risk assessment and provide comprehensive physical security services customized to meet the threat to personnel working in hostile environments.



EMERGENCY REponce TEAM

The present security threat requires additional measures to mitigate vulnerabilities and ensure business continuity and protection of the people under D1s sites. An organized and well trained quick reaction team is an effective measure to protect assets in any such eventuality.

TOPICS & MODULES

- > Fire & EVACUATION
- > BOMB/IED THREAT
 - > PROFILING
- > CROWD/MOB/TRAFFIC CONTROL
 - > FIRST AID
- > PHYSICAL ENDURANCE
- > UNARMED COMBAT
- > COMMUNICATION



SPECIALIZED TRAINING

At D1 we take special importance towards our training of guards. TRAINING = QUALITY = PERFORMANCE, and quality is what we offer to our clients. We have 4 levels of training that is imparted to our guards
 > **Induction Training** > **Weekly Training on-site** > **Post vise training during Night Shift** > **Fortnightly trainings by the Corporate trainers.**

In all aspects of guarding our guards are trained in ;

- > Fire safety
- > First Aid & CPR
- > Crowd Control
- > Soft Skills
- > Protection of Men & Material Movement
- > CCTV Monitoring
- > Visitor Management
- > Surveillance and Area Patrolling
- > General Intructions
- > Telephone Etiquette
- > Patrolling Guard Duties
- > Record Maintenance
- > Emergency Procedures
- > Security Guard Discipline
- > Drill Movement.



TRAINING ACADEMY

DISCIPLINE | DEDICATION | DUTIFULLNESS

Training polishes the countrymen and women for a better, safer, more experienced tomorrow.

Training will always leave its mark on an individuals capability to outperform the job market and the service it brings for the country.



DI Training Academy is appreciated for its excellent model of Training Security Personnel, management for the emphasis on integrity in security matters and deploying man - power effectively and efficiently. DI Training Academy is a 5/5 star rated Security Training Academy accredited by the Central Government of India, being the best in the State and one of the best in the Country.



Induction training is imparted to the guards at the Academy during which they are trained on;

- Security systems.
- Gadgets.
- Risks.
- Threats.
- Patrolling.
- First Aid.
- Traffic Management.
- Security Escorts etc.
- Emergencies and Disasters and the mitigation of their effects.
- Incident handling and Reporting

Fire is one of the most significant threats to the Business Protection as per the India Risk Survey Conducted by the FICCI (Federation of Indian Chambers & Commerce and Industry). The guards being the first link in the emergency response chain need to be aware of the **fire basics, classification, extinguishing methods, evacuation procedure, rescue techniques etc** to obviate/minimize this risk. Being the Bangalore training partner of NAFS (National Academy of Fire & Safety), Nagpur (A Government Registered, National Awarded Organization) – DI Training Academy has been conducting Certification Courses on Fire & Safety Training to the Guarding Staff and certifying them since August 2018.



Other Security Training

ACCESS CONTROL & FLOOR SECURITY

Guarding staff are trained in various access control procedures of employees, visitors, contract staff, courier boys and On-job contract staff, etc.

PERIPHERAL SECURITY

DI is known especially in perimeter security. Our guards are extensively trained in perimeter security dovetailed with electronic surveillance system. DI guards are also trained in crowd control and management of premises security during riots and bandhs.

VISITOR, VENDOR, VEHICLE MOVEMENT

Our personnel are trained in handling visitors management system using cameras and to handle different types of visitors (official and personal visitors). All access to vehicles are given after proper boot / undercarriage checks are done.

TRAFFIC MANAGEMENT

DI guarding staff are trained in regulating the traffic and are efficiently managing traffic in coordination with the Bangalore Traffic Police during peak hours.

As an Industry Cum Implementation Partner of Management and Entrepreneurship and Professional Skill Council (MEPSC). The Academy has conducted online ToT (Training of Trainers) under MEPSC for Unarmed Security Guard job roles and has won accolades from the participants and MEPSC for the professional acumen and meticulous conduct of the course. The DI Training Academy has also been given contracts from the Central Government to train guards by the Centrally Sponsored State Managed (CSSM) as per the NSDC/PMKVY Curriculum, by the DI Academy's NSDC (National Skill Development Corporation) Certified Trainers.



COMMAND CENTER

The 24/7 command center is our commitment to the clients. We have invested considerable time and effort in the development and maintenance of a twenty four hour state of the art communication center to ensure that our management team is able to respond to our clients needs at any time.



A dedicated Quick Response Team vehicle with crew is available round the clock to attend any emergency at the clients' locations.

OPERATIONAL CHECKS & BALANCES

Visits are conducted by our Operations officers during day/night and multiple random night checks by Managers/Senior Managers to ensure efficient security operations. Our Ops team works round the clock to ensure smooth operations at clients premises. Senior Managers and Ops Managers ensures quality of service on ground by their frequent visits. Apart from daily regular night checks by Ops Officers. Senior managers carry out random night checks in the units. Night check reports of Managers and Ops Officers are reviewed by senior management. We strongly follow our principle of **CHECK - RE-CHECK- - COUNTER-CHECK**. Where at site level our Security Officers & Security Supervisor are Re-Checked by Operation Officers and then Counter-Checked by the Senior Managers and Audit Department while the night checks and random checks occur.

CLIENT LIAISON

DL strongly believes in a one to one relationship with each and every client. DL will submit a monthly security report highlighting important related security activities and observations made during the visit of the Operations team and the senior management. Clients' service concerns are documented in a register kept in the Command Centre and senior Ops managers take appropriate action to address the complaints. Various systems and procedures are enumerated in our Operations Manual/SOP for selection of candidates for guarding service, their deployment at the clients' site after training, monitoring their performance and addressing their service related grievances. Taking over new contracts are done as per the Standard Operating Procedure on the subject.

SECURITY AUDITS & RISK ASSESSMENTS

As a value added service, periodical Security Audits and Risk Assessments are carried at the clients' premises to review the security measures. Our security observations/risk assessment is shared to the clients for their consideration and taking appropriate measures.



DL Audit department does Audits which are done at clients premises quarterly throughout the year this will help to point out security concerns where the client has left out.



CHECK.RE-CHECK.COUNTER-CHECK.

SECURITY OUR PASSION

TRAINING IS WHAT ENSURES PERFECTION



At D1 we take special importance towards our training of guards as well as for the clients and their management team. At client's sites, half yearly or yearly training is needed to be ready to handle any incidents, occurrences and threats. D1 specializes in training for the staff that would ensure 100% safeguarding of client's property & people.

Training topics range from FIRE, SAFETY, FIRST AID, SNAKE & DOG BITE HANDLING, EMERGENCY EVACUATION, EMERGENCY RESPONSE TEAM, SECURITY SYSTEMS & TECHNOLOGY, LEADERSHIP TRAINING, SEXUAL HARRASMENT, SELF DEFENCE, CROWD CONTROL, ANTI-TERRORISM PROFILING (how to detect suspicious characters) and VERBAL JUDO (handle any incident through words).



As a value added service, D1 conducts mock fire drills for the guard force as well as client residents and employees. Our D1 trainers are certified and partners with the NATIONAL ACADEMY OF FIRE AND SAFETY (NAFS).

OUR CLIENTS



PROVIDING THE BEST QUALITY OF SECURITY SERVICES FOR THE PROTECTION OF OUR CLIENTS



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